



Service Bulletin

TECHNICAL

Subject: Clunk, Popping or Bumping Noise Heard When Turning Steering Wheel

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|--------------|-------------|------|------|----|---------|---------------|
| | | from | to | from | to | | |
| Chevrolet | City Express | 2015 | 2015 | | | | |

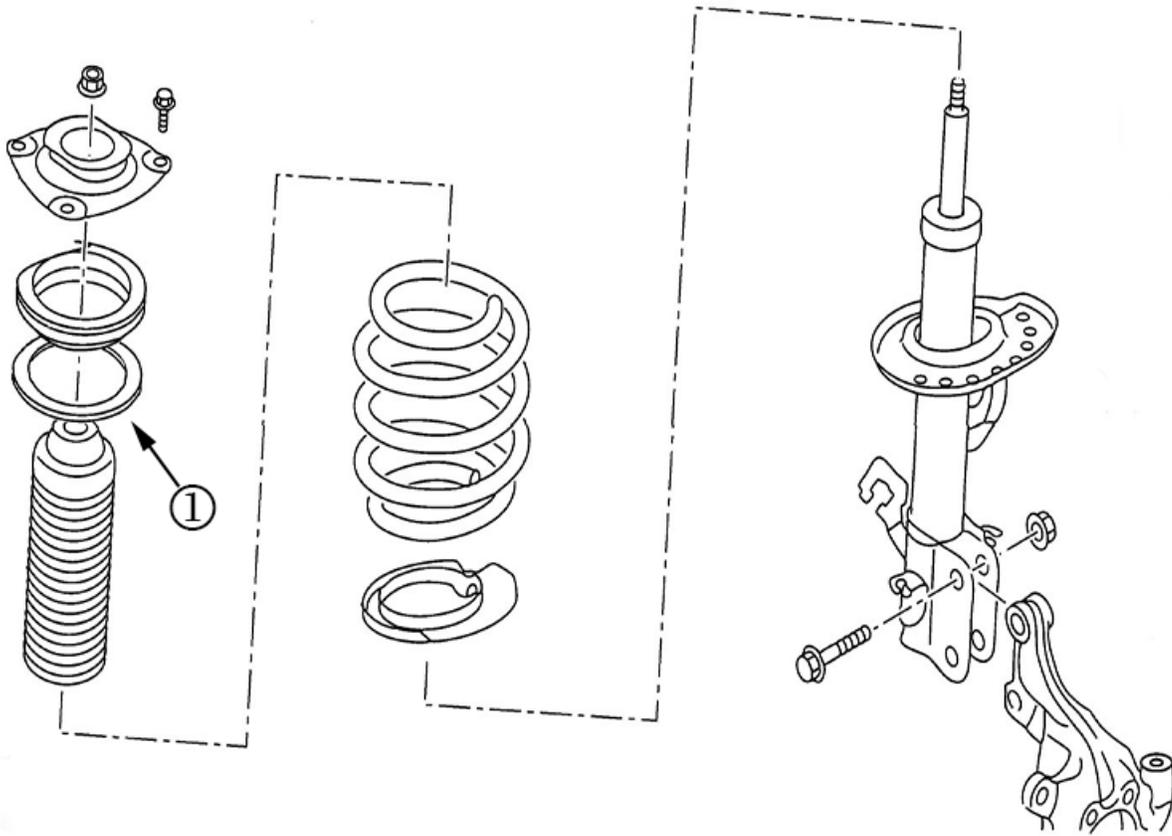
| | |
|------------------|--|
| Condition | <p>Some customers may comment on a clunking, popping or bumping noise heard from the front end when turning the steering wheel.</p> <p>After further inspection, it will reveal that the noise is coming from one of the front struts.</p> |
|------------------|--|

Correction

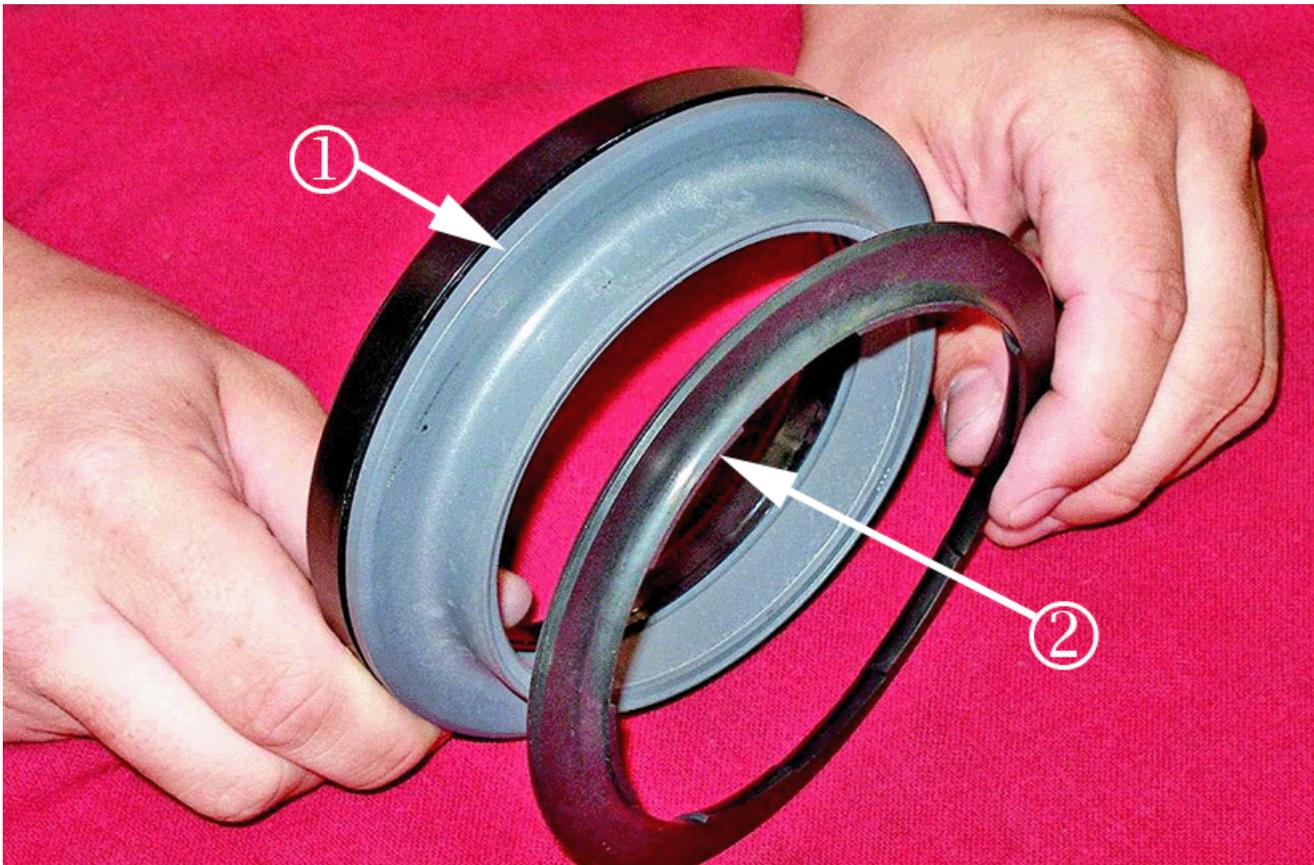
Install a spacer in both the right and left front strut assemblies.

Service Procedure:

1. Remove the strut assembly. Refer to Strut Assembly Removal and Installation procedure in SI.
2. Disassemble the strut assembly. Refer to Strut, Strut Component, or Spring Replacement procedure in SI.
3. Reassemble the strut assembly with the spacer as shown in the illustrations below.
4. Install the strut assembly. Refer to Strut Assembly Removal and Installation procedure in SI.



Direction of Spacer Installation



1. *Strut mount bearing*
2. *Spacer's inside lip faces away from strut mount bearing*

Parts Information

| Description | Part Number | Qty |
|---------------------------|-------------|-----|
| Front Spring Upper Spacer | 19317867 | 2 |

Warranty Information

| Labor Operation | Description | Labor Time |
|--|---------------------------------|------------|
| 8080208* | Front Strut Spacer Installation | 1.8 hrs |
| This is an unique Labor Operation for Bulletin use only. | | |

| | |
|----------|---|
| Version | 1 |
| Modified | |

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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